Online Digital Skills Resources

Contents

[Helpful Websites – Scam Reporting and Accessibility Features 2](#_bookmark0)

[Report a scam 2](#_bookmark1)

[All Windows accessibility features 2](#_bookmark2)

[All Apple accessibility features 2](#_bookmark3)

[Digital Skills Library 3](#_bookmark4)

[Courses and curriculum from a variety of sources, searchable by topic 3](#_bookmark5)

[Chicago Public Library 3](#_bookmark6)

[Courses have interactive videos and reference PDF documents; PDF documents are branded](#_bookmark7)

[AT&T Connected Learning and PublicLibrary Association 3](#_bookmark7)

[GCF (Goodwill Community Foundation) Global Learning 4](#_bookmark8)

[Courses are links to YouTube video playlists](#_bookmark9) [https://www.youtube.com/@GCFLearnFree/videos](https://www.youtube.com/%40GCFLearnFree/videos) [4](#_bookmark9)

[Google Applied Digital Skills 5](#_bookmark10)

[English link 5](#_bookmark11)

[Spanish link 5](#_bookmark12)

[Human-I-T Digital Literacy Program 5](#_bookmark13)

[Fill out a form and get a response; in English or Spanish 5](#_bookmark14)

[Las Vegas-Clark County Library District 5](#_bookmark15)

[Resources require library card # and PIN to access plus account registration; appear to be](#_bookmark16) [interactive videos 5](#_bookmark16)

[Microsoft Digital Literacy Courses and Resources 6](#_bookmark17)

[Free access to LinkedIn Learning course content (self-paced videos with quizzes; certificate of](#_bookmark18) [completion once finished); multiple languages available 6](#_bookmark18)

[Northstar Digital Literacy 7](#_bookmark19)

[Courses are interactive videos 7](#_bookmark20)

# Helpful Websites – Scam Reporting and Accessibility Features Report a scam

* https://[www.usa.gov/where-report-scams](http://www.usa.gov/where-report-scams)

# All Windows accessibility features

* https://[www.microsoft.com/en-us/accessibility/](http://www.microsoft.com/en-us/accessibility/)

# All Apple accessibility features

* https://[www.apple.com/accessibility/](http://www.apple.com/accessibility/)

# Digital Skills Library

# Courses and curriculum from a variety of sources, searchable by topic

* https://digitalskillslibrary.org/

# Chicago Public Library

Courses have interactive videos and reference PDF documents; PDF documents are branded AT&T Connected Learning and PublicLibrary Association

* <https://chipublib.digitallearn.org/>
* Courses:
  + Why use a computer?
  + Getting started on a computer
  + Basic search
  + Navigating a website
  + Intro to Email
  + Intro to Email 2: beyond the basics
  + Using a PC (Windows 7, Windows 10)
  + Using a Mac (OS X)
  + Making your computer easier to use
  + Intro to searching videos on YouTube
  + Accounts & passwords
  + Internet privacy
  + Online fraud and scams
  + Keeping your computer secure
  + Basics of disinformation
  + Disinformation in social media
  + Microsoft Word
  + Cloud storage
  + Creating a basic budget with Excel
  + Online job searching
  + Creating resumes
  + Applying for jobs online
  + Getting a job using Illinois workNet
  + Intro to Facebook
  + Intro to Skype
  + City of Chicago CHI311 Mobile
  + Buying a plane ticket (online)
  + Using a mobile device (Android)
  + Online health information
  + The Affordable Connectivity Program (and how to apply)

# GCF (Goodwill Community Foundation) Global Learning Courses are links to YouTube video playlists

[https://www.youtube.com/@GCFLearnFree/videos](https://www.youtube.com/%40GCFLearnFree/videos)

* <https://edu.gcfglobal.org/en/topics>
* Course categories:
  + Computers
  + Email
  + Internet
  + Online safety
  + Digital skills
  + Photos and graphics
  + Social media
  + Using the cloud
  + Office (including newer and older versions of Access, Excel, PowerPoint, Word)
  + Math
  + Reading
  + Creativity & design
  + Career planning
  + Job search
  + Money
  + Workplace skills
  + Technology
  + Smartphones & tablets
  + Technology buying guide
  + Google
  + Microsoft resources
  + QuickBooks
  + Linux
  + Mac OS
  + Windows
  + Personal finance
  + GED
  + Skills for today (includes digital media literacy)
  + Applying for jobs
  + Work life
  + Education and training
  + Multiple language skills

# Google Applied Digital Skills English link

* <https://applieddigitalskills.withgoogle.com/s/en/learn>

# Spanish link

* https://applieddigitalskills.withgoogle.com/s/es-419/home

# Human-I-T Digital Literacy Program

# Fill out a form and get a response; in English or Spanish

* <https://www.human-i-t.org/digital-training>

# Las Vegas-Clark County Library District

# Resources require library card # and PIN to access plus account registration; appear to be interactive videos

* <https://thelibrarydistrict.org/learning-tools/computer-skills/>
  + Computer Skills Center (EBSCOLearningExpress®)
    - Must create an account here to use the resources
    - Getting to know your computer
    - Using Windows
    - Computer hardware and connections
    - Setting up and using printers
    - Discover the internet
    - Learn about websites and search engines
    - Using your email
    - Social media tools
    - Internet safety
    - Keyboarding/typing tutorial
    - *Microsoft software tools (multiple)*
    - Adobe Illustrator CS6, CS5
    - Adobe Photoshop CS6, CS5
    - Understanding your Windows operating system (7, 8, 10, 11)

# Microsoft Digital Literacy Courses and Resources

# Free access to LinkedIn Learning course content (self-paced videos with quizzes; certificate of completion once finished); multiple languages available

* <https://www.microsoft.com/en-us/digital-literacy>
* Working with Computers and Devices
  + Computer and Device Basics
  + Working with Desktop Operating Systems (Windows 10)
  + Working with Applications
  + Keeping Your Computer Secure and Updated
  + Getting Online
  + Creating Content in Microsoft Office
  + Get Started with Word
  + Get Started with Excel
* Working and Collaborating Online
  + Access Information Online
  + Participate Safely and Responsibly Online
  + Collaborating with Outlook
  + Collaborate Online in Word
  + Sharing Content with OneDrive
  + Using Chat, Video Calls, and Group Video Meetings
* Also has links to resources in multiple languages
  + Arabic
  + Bulgarian
  + Chinese Simplified
  + English
  + French
  + German
  + Indonesian
  + Japanese
  + Portuguese (Brazil)
  + Russian
  + Spanish
  + Vietnamese

# Northstar Digital Literacy Courses are interactive videos

* <https://www.digitalliteracyassessment.org/>
* Subscription content as well as these freely available units:
  + Basic computer skills <https://nsdiglit.org/practice-computers>
  + Email <https://nsdiglit.org/email>
  + Microsoft Word <https://nsdiglit.org/ms-word>
  + Career Search Skills <https://nsdiglit.org/career-search-skills>

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| --- | --- | --- |
| **Online Education Resources** | | |
|  | | |
| Coursera  ([https://www.coursera.org/courses?query=free](https://secure-web.cisco.com/1sxZFpNHXpkwJEGeJuZvF1-c6kivWd8YTYpJMaCcwNKMkoh5LHzh2LwApcPD9Sj-uoVIi6BKMDgGER8lCWUHHRB1FskTw0javhxTJcer3lfNstUCgka2YARF_MEYwD7pbJoU5WxbgzcRsNGbx4gL06g1TPEt4oM5eGXNg4tq2YIwyNS393RzQzTJIUeEWHe0App7yyCe-7lBMYPHCpiePHeorSJC0cCmH-iLE61aOSH7V4PAUP3G8BrEmg0eJoFAoNbBxbyVAa5JNhGS8Ww3td5EUhjGunJ4vSGDQtuzBP0GhFfFSw5CON0gHqwXC-nWdwbzjrzlJl8XiiGBZDU3qM14Vii_0vwk-nj6cc92OgXOlugEyj35fhEVI4uG8GsjvoOQ8O11EP0mQFmVT45x6x3bbL9GE5hkfESYUV9rx9Xg/https%3A%2F%2Fwww.coursera.org%2Fcourses%3Fquery%3Dfree)) |  | GCF Global  ([https://edu.gcfglobal.org/en/](https://secure-web.cisco.com/1nd4TK7wUUQ6-xN3UG3m2KG0HRoePdk3-YZWpLlr8wNbo3h4Kx_5A4W18zPTmVFiyjSJNz_qFlDhAJ7kI7okRCtS957KThlQjWV5DXP4ZrIZmtEBWVmccgqHFJzyNkVcJfEH6CsEhSa0Sos4NeMVluiXMYj2I67rfU8ZHN-4xH9ymCiwccKSgSa6LLC3KP8Iy-K5F6LyRljqhJQJ5fs9F4Tqogxbg9Zf8eKuL8DidsdNhAVxvKngSbPxVlJvz5tziWfne6-7053HmliuuFuV-PkJN_rbdmn6xoIduIH2scl4uMIs5HFx1TzGrOL0RDI39RM-TVrZFzNnGangZChbQxw2xMGt0_m_ejve-56-V74j-924PnvrEC6_0yiFnAFSYJdQ0SNWF5NtCG8pdbB1Hexqe-6npQqJ2haQ11ngWyTE/https%3A%2F%2Fedu.gcfglobal.org%2Fen%2F)) |
| The free courses offered include technical skills to personal development, providing accessible education for career advancement or individual learning goals at no cost. |  | For almost 20 years, The GCFGlobal.org program has helped millions around the world learn the essential skills they need to live and work by offering self-paced online courses. Courses available on the website and on YouTube. Those that create a user account can access course tracking, view history, eCoaching and more. |
| TechConnect Washington  ([https://www.techconnectwa.org](https://secure-web.cisco.com/1FLM4aE8JqpE-am8YyjyFRbHHs8WTEASsUQIyTuW4ThtFzphyNSSU9x9jCbBcXQZ19o6vEEbEpzhuwa_GpRVW3UqAi4k1RqZtpDBinil4C6atydXCQdyGWNtFQinrP_ySGgldp1GeDojVTv-Nhm3XW_1I3dzcZV2rL74Epj-vBYwWLZrSXT3tAM7hkFnh0nI7tHQ0TDV_LTn6e3ZxxvS365rFOxqr9qNKG_O9_QGFkmphTCZ2y91df4vjT12NGRypWPNU7RacAqQ7iAS4eoZOl50D4XfrqUs_4VJRX3FDnWYdpd_Ft1zQGKsvo3mjpozdu9U7hWasM9qPxkuctGBRv_R3YskbgHDH3uwr8IDBUKE5zhT6ANbwoYJRIG5ImP0B0biAlRBQ_VVGVP8PrVsIKLXFsnaLTdG8LJO1KMtg-mU/https%3A%2F%2Fwww.techconnectwa.org)), 1-800-216-1132 |  | Typing.com  ([https://www.typing.com/](https://secure-web.cisco.com/1Tcd1hLwEc6nH8rpqEzZJpR3wsFfgwvxQNjmBCIMFevL9pVOG-ph9Qi1WPmUyYFIzSQ1odnDKhK8vGU7UtKsukp9TwnI13lFqKc8Alf0FlaFNHgrCFbc8bIf6C-Elp2kO66FBaoCdG6FjT0ypk5ZLG9jamDsC6aS6NNYqBjgSMnAzD12C7cDmvj-rZd9GbHd7Sbt2nyibGJuT2Ztecj2bpicIpJmR2niq5ujTkYtimMOzzjJYZul2IPgxPaz7uDLVxHjyi8C_6FHlW4dvVn_X_dGhtJltuTlnmHwUOCW69Zt7nHSbfRGOknNnglF7T5Zfbxey4vUmVxhksyAudqEgzgbUgc3F32arB6HzRSObMciaBKS4eQax4k7aUHkjBaI6mveNvyZZUoBCnkmvnXdyTIVVgoypZ-SvtZRiwLXCuSg/https%3A%2F%2Fwww.typing.com%2F)) |
| Free online or in-person technical support for Washington residents. Can reach out for support through online chat or by phone (8:00 am - 8:00 pm). |  | Typing.com is an online typing tutor, and digital literacy platform used by millions of students and education professionals around the world and it is free! |

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[Digital Equity Resources | Boston.gov](https://www.boston.gov/departments/broadband-and-cable/digital-equity-resources)