Online Digital Skills Resources

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# Helpful Websites – Scam Reporting and Accessibility Features Report a scam

* https://[www.usa.gov/where-report-scams](http://www.usa.gov/where-report-scams)

# All Windows accessibility features

* https://[www.microsoft.com/en-us/accessibility/](http://www.microsoft.com/en-us/accessibility/)

# All Apple accessibility features

* https://[www.apple.com/accessibility/](http://www.apple.com/accessibility/)

# Digital Skills Library

# Courses and curriculum from a variety of sources, searchable by topic

* https://digitalskillslibrary.org/

# Chicago Public Library

Courses have interactive videos and reference PDF documents; PDF documents are branded AT&T Connected Learning and PublicLibrary Association

* <https://chipublib.digitallearn.org/>
* Courses:
	+ Why use a computer?
	+ Getting started on a computer
	+ Basic search
	+ Navigating a website
	+ Intro to Email
	+ Intro to Email 2: beyond the basics
	+ Using a PC (Windows 7, Windows 10)
	+ Using a Mac (OS X)
	+ Making your computer easier to use
	+ Intro to searching videos on YouTube
	+ Accounts & passwords
	+ Internet privacy
	+ Online fraud and scams
	+ Keeping your computer secure
	+ Basics of disinformation
	+ Disinformation in social media
	+ Microsoft Word
	+ Cloud storage
	+ Creating a basic budget with Excel
	+ Online job searching
	+ Creating resumes
	+ Applying for jobs online
	+ Getting a job using Illinois workNet
	+ Intro to Facebook
	+ Intro to Skype
	+ City of Chicago CHI311 Mobile
	+ Buying a plane ticket (online)
	+ Using a mobile device (Android)
	+ Online health information
	+ The Affordable Connectivity Program (and how to apply)

# GCF (Goodwill Community Foundation) Global Learning Courses are links to YouTube video playlists

[https://www.youtube.com/@GCFLearnFree/videos](https://www.youtube.com/%40GCFLearnFree/videos)

* <https://edu.gcfglobal.org/en/topics>
* Course categories:
	+ Computers
	+ Email
	+ Internet
	+ Online safety
	+ Digital skills
	+ Photos and graphics
	+ Social media
	+ Using the cloud
	+ Office (including newer and older versions of Access, Excel, PowerPoint, Word)
	+ Math
	+ Reading
	+ Creativity & design
	+ Career planning
	+ Job search
	+ Money
	+ Workplace skills
	+ Technology
	+ Smartphones & tablets
	+ Technology buying guide
	+ Google
	+ Microsoft resources
	+ QuickBooks
	+ Linux
	+ Mac OS
	+ Windows
	+ Personal finance
	+ GED
	+ Skills for today (includes digital media literacy)
	+ Applying for jobs
	+ Work life
	+ Education and training
	+ Multiple language skills

# Google Applied Digital Skills English link

* <https://applieddigitalskills.withgoogle.com/s/en/learn>

# Spanish link

* https://applieddigitalskills.withgoogle.com/s/es-419/home

# Human-I-T Digital Literacy Program

# Fill out a form and get a response; in English or Spanish

* <https://www.human-i-t.org/digital-training>

# Las Vegas-Clark County Library District

# Resources require library card # and PIN to access plus account registration; appear to be interactive videos

* <https://thelibrarydistrict.org/learning-tools/computer-skills/>
	+ Computer Skills Center (EBSCOLearningExpress®)
		- Must create an account here to use the resources
		- Getting to know your computer
		- Using Windows
		- Computer hardware and connections
		- Setting up and using printers
		- Discover the internet
		- Learn about websites and search engines
		- Using your email
		- Social media tools
		- Internet safety
		- Keyboarding/typing tutorial
		- *Microsoft software tools (multiple)*
		- Adobe Illustrator CS6, CS5
		- Adobe Photoshop CS6, CS5
		- Understanding your Windows operating system (7, 8, 10, 11)

# Microsoft Digital Literacy Courses and Resources

# Free access to LinkedIn Learning course content (self-paced videos with quizzes; certificate of completion once finished); multiple languages available

* <https://www.microsoft.com/en-us/digital-literacy>
* Working with Computers and Devices
	+ Computer and Device Basics
	+ Working with Desktop Operating Systems (Windows 10)
	+ Working with Applications
	+ Keeping Your Computer Secure and Updated
	+ Getting Online
	+ Creating Content in Microsoft Office
	+ Get Started with Word
	+ Get Started with Excel
* Working and Collaborating Online
	+ Access Information Online
	+ Participate Safely and Responsibly Online
	+ Collaborating with Outlook
	+ Collaborate Online in Word
	+ Sharing Content with OneDrive
	+ Using Chat, Video Calls, and Group Video Meetings
* Also has links to resources in multiple languages
	+ Arabic
	+ Bulgarian
	+ Chinese Simplified
	+ English
	+ French
	+ German
	+ Indonesian
	+ Japanese
	+ Portuguese (Brazil)
	+ Russian
	+ Spanish
	+ Vietnamese

# Northstar Digital Literacy Courses are interactive videos

* <https://www.digitalliteracyassessment.org/>
* Subscription content as well as these freely available units:
	+ Basic computer skills <https://nsdiglit.org/practice-computers>
	+ Email <https://nsdiglit.org/email>
	+ Microsoft Word <https://nsdiglit.org/ms-word>
	+ Career Search Skills <https://nsdiglit.org/career-search-skills>

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| --- |
| **Online Education Resources** |
|  |
| Coursera ([https://www.coursera.org/courses?query=free](https://secure-web.cisco.com/1sxZFpNHXpkwJEGeJuZvF1-c6kivWd8YTYpJMaCcwNKMkoh5LHzh2LwApcPD9Sj-uoVIi6BKMDgGER8lCWUHHRB1FskTw0javhxTJcer3lfNstUCgka2YARF_MEYwD7pbJoU5WxbgzcRsNGbx4gL06g1TPEt4oM5eGXNg4tq2YIwyNS393RzQzTJIUeEWHe0App7yyCe-7lBMYPHCpiePHeorSJC0cCmH-iLE61aOSH7V4PAUP3G8BrEmg0eJoFAoNbBxbyVAa5JNhGS8Ww3td5EUhjGunJ4vSGDQtuzBP0GhFfFSw5CON0gHqwXC-nWdwbzjrzlJl8XiiGBZDU3qM14Vii_0vwk-nj6cc92OgXOlugEyj35fhEVI4uG8GsjvoOQ8O11EP0mQFmVT45x6x3bbL9GE5hkfESYUV9rx9Xg/https%3A//www.coursera.org/courses%3Fquery%3Dfree)) |  | GCF Global ([https://edu.gcfglobal.org/en/](https://secure-web.cisco.com/1nd4TK7wUUQ6-xN3UG3m2KG0HRoePdk3-YZWpLlr8wNbo3h4Kx_5A4W18zPTmVFiyjSJNz_qFlDhAJ7kI7okRCtS957KThlQjWV5DXP4ZrIZmtEBWVmccgqHFJzyNkVcJfEH6CsEhSa0Sos4NeMVluiXMYj2I67rfU8ZHN-4xH9ymCiwccKSgSa6LLC3KP8Iy-K5F6LyRljqhJQJ5fs9F4Tqogxbg9Zf8eKuL8DidsdNhAVxvKngSbPxVlJvz5tziWfne6-7053HmliuuFuV-PkJN_rbdmn6xoIduIH2scl4uMIs5HFx1TzGrOL0RDI39RM-TVrZFzNnGangZChbQxw2xMGt0_m_ejve-56-V74j-924PnvrEC6_0yiFnAFSYJdQ0SNWF5NtCG8pdbB1Hexqe-6npQqJ2haQ11ngWyTE/https%3A//edu.gcfglobal.org/en/)) |
| The free courses offered include technical skills to personal development, providing accessible education for career advancement or individual learning goals at no cost. |  | For almost 20 years, The GCFGlobal.org program has helped millions around the world learn the essential skills they need to live and work by offering self-paced online courses. Courses available on the website and on YouTube. Those that create a user account can access course tracking, view history, eCoaching and more. |
| TechConnect Washington ([https://www.techconnectwa.org](https://secure-web.cisco.com/1FLM4aE8JqpE-am8YyjyFRbHHs8WTEASsUQIyTuW4ThtFzphyNSSU9x9jCbBcXQZ19o6vEEbEpzhuwa_GpRVW3UqAi4k1RqZtpDBinil4C6atydXCQdyGWNtFQinrP_ySGgldp1GeDojVTv-Nhm3XW_1I3dzcZV2rL74Epj-vBYwWLZrSXT3tAM7hkFnh0nI7tHQ0TDV_LTn6e3ZxxvS365rFOxqr9qNKG_O9_QGFkmphTCZ2y91df4vjT12NGRypWPNU7RacAqQ7iAS4eoZOl50D4XfrqUs_4VJRX3FDnWYdpd_Ft1zQGKsvo3mjpozdu9U7hWasM9qPxkuctGBRv_R3YskbgHDH3uwr8IDBUKE5zhT6ANbwoYJRIG5ImP0B0biAlRBQ_VVGVP8PrVsIKLXFsnaLTdG8LJO1KMtg-mU/https%3A//www.techconnectwa.org)), 1-800-216-1132 |  | Typing.com ([https://www.typing.com/](https://secure-web.cisco.com/1Tcd1hLwEc6nH8rpqEzZJpR3wsFfgwvxQNjmBCIMFevL9pVOG-ph9Qi1WPmUyYFIzSQ1odnDKhK8vGU7UtKsukp9TwnI13lFqKc8Alf0FlaFNHgrCFbc8bIf6C-Elp2kO66FBaoCdG6FjT0ypk5ZLG9jamDsC6aS6NNYqBjgSMnAzD12C7cDmvj-rZd9GbHd7Sbt2nyibGJuT2Ztecj2bpicIpJmR2niq5ujTkYtimMOzzjJYZul2IPgxPaz7uDLVxHjyi8C_6FHlW4dvVn_X_dGhtJltuTlnmHwUOCW69Zt7nHSbfRGOknNnglF7T5Zfbxey4vUmVxhksyAudqEgzgbUgc3F32arB6HzRSObMciaBKS4eQax4k7aUHkjBaI6mveNvyZZUoBCnkmvnXdyTIVVgoypZ-SvtZRiwLXCuSg/https%3A//www.typing.com/)) |
| Free online or in-person technical support for Washington residents. Can reach out for support through online chat or by phone (8:00 am - 8:00 pm). |  | Typing.com is an online typing tutor, and digital literacy platform used by millions of students and education professionals around the world and it is free! |

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[Digital Equity Resources | Boston.gov](https://www.boston.gov/departments/broadband-and-cable/digital-equity-resources)