IDEC Toolkit: Project Areas: Device Distribution, Tech Support, and Digital Literacy

Device Distribution

Publications

NDIA Digital Inclusion Program Manual - Devices

Review how the National Digital Inclusion Alliance has thought about devices and device distribution for digital equity programs.

Support Organizations

<u>Compudopt</u>

A national organization that offers devices in earn-to-learn programs. Offer digital literacy skills training. Opportunities for free Computer giveaway programs.

Digitunity

A national organization that has partnerships with distributors across the country who offer no fee and low fee devices to covered population communities.

<u>Human I-T</u>

National and available for individuals in all covered population communities. For individuals a free membership program. For organizations a partnership to purchase refurbished fairly new in bulk.

PCsForPeople

A national organization that offers all people participating in certain income-based government assistance programs or having a qualifying household income (less than 200% of federal poverty guidelines or 60% of area median income).

Digital Literacy and Skills Training

Program Examples

Ventura County Digital Upskilling Program

Organizations can see how Ventura County developed a digital skills program, including 2 free curriculums with course materials for in-person courses.

ASC3 Ashbury Digital Literacy and Technology Training Center

Organizations can see how the Ashbury Center is tailoring digital skills classes to older adults.





7

IDEC Toolkit: Project Areas: Device Distribution, Tech Support, and Digital Literacy

Digital Literacy and Skills Training

Publications

Digital Skills Content and Curriculum: A Recap

an easy-to-browse 10-page document with very specific examples (and links) to various digital skills curricula and learning tools. From the larger <u>national scan</u> completed by the Digital Resilience in the American Workforce (DRAW) project.

Illinois Broadband Lab's Recommendation for Digital Literacy Curricula

A suggested list of criteria for considering digital literacy curricula completed by the Illinois Broadband Lab, as well as an overview of some commonly used platforms.

Curricula and Learning Platforms

<u>Chicago Public Library</u>

Free self-paced courses with interactive videos and reference PDF documents. Courses include basics to subject specific including telehealth.

Digital Skills Library

Open library of free learning resources designed to help all adult learners develop the digital skills needed to achieve their personal, civic, educational, and career goals.

<u>Google</u>

Free self-paced courses for adult learners. Courses include financial digital literacy and job-readiness skills training.

Microsoft Digital Literacy

Microsoft Digital Literacy offers resources including lesson guides, transcripts, videos, and closed caption files. The online self-paced courses are offered in various languages.

<u>NorthStar</u>

Online digital literacy skills training. Subscription based as well as free resources. Illinois Broadband Lab Digital Navigators are licensed to teach these courses.

Contact us with questions

General Questions | broadband@illinois.gov

Community Engagement Managers

Northern Regions: Alicia Ross | alicia.ross@illinois.gov Central Regions: Lingling Liu | lingling.liu@illinois.gov Southern Regions: Hillary Rains | hillary.rains@illinois.gov







2