

LIHEAP LOCATIONS

BCMW Community Services, Inc.

618-532-7388

Counties Served: Bond, Clinton, Marion and Washington

C.E.F.S. Economic Opportunity Corporation

217-342-2193

Counties Served: Christian, Clay, Effingham, Fayette, Montgomery, Moultrie, Shelby

Champaign County Regional Planning Commission

217-328-3313

County Served: Champaign

Community Action Partnership of Central Illinois

217-732-2159

Counties Served: DeWitt, Logan, Mason, Menard, Piatt and Fulton

Community Action Partnership of Lake County

847-249-4330

County Served: Lake

Community and Economic Development Association of Cook County, Inc. (CEDA)

800-571-2332 or 312-795-1033

County Served: Cook

Community Contacts, Inc.

847-697-8800 (Kane)

815-758-3835 (DeKalb)

Counties Served: DeKalb and Kane

Crosswalk Community Action Agency

618-937-3581

Counties Served: Franklin, Jefferson, Williamson

Decatur – Macon County Opportunities Corporation

217-428-0155

County Served: Macon

DuPage County Department of Community Services

630-407-6500

County Served: DuPage

East Central Illinois Community Action Agency

217-554-9122

Counties Served: Ford, Iroquois, Vermilion

Embarras River Basin Agency, Inc.

Telephone: 217-923-3113

Counties Served: Clark, Coles, Crawford, Cumberland, Douglas, Edgar, Jasper, Lawrence, Richland

Fulton County Health Department

309-647-1134

Counties Served: Fulton

Illinois Valley Economic Development Corporation

217-839-4431

Counties Served: Calhoun, Greene, Jersey, Macoupin

Kankakee County Community Services, Inc.

815-933-7883

County Served: Kankakee

Kendall County Health Department

815-941-3262 (Grundy), 630-553-9100 (Kendall)

Counties Served: Grundy and Kendall

Knox County Health Department

309-344-2224

County: Knox

Madison County Community Development

618-692-8940

County Served: Madison

McHenry County Housing Authority

815-338-7752

County Served: McHenry

MCS Community Services

217-243-9404

Counties Served: Cass, Morgan, Scott

Mid Central Community Action, Inc.

309-829-0691

Counties Served: Livingston, McLean

Northwestern Illinois Community Action Agency

815-232-3141

Counties Served: JoDaviess, Stephenson

Peoria Citizens Committee for Economic Opportunity, Inc.

309-671-3900

Counties Served: Peoria

Project NOW, Inc.

309-793-6391

Counties Served: Henry, Mercer, Rock Island

City of Rockford Human Services Department

844-710-6919

Counties Served: Boone, Winnebago

Sangamon County Department of Community Resources

217-535-3120

County Served: Sangamon

Shawnee Development Council, Inc.

618-634-2201

Counties Served: Alexander, Hardin, Johnson, Massac, Pope, Pulaski, Union

St. Clair County Community Action Agency

618-277-6790

County Served: St. Clair

Tazewood Community Services, Inc.

309-266-9941

Counties Served: Tazewell, Woodford

Tri-County Opportunities Council

815-625-7830 (TDD Accessible)

or 800-323-5434

Counties Served: Bureau, Carroll, LaSalle, Lee, Marshall, Ogle, Putnam, Stark, Whiteside

Two Rivers Regional Council of Public Officials

217-224-8171

Counties Served: Adams, Brown, Pike, Schuyler

Wabash Area Development, Inc.

618-963-2387

Counties Served: Edwards, Gallatin, Hamilton, Saline, Wabash, Wayne, White

Western Egyptian Economic Opportunity Council

618-965-3458

Counties Served: Jackson, Monroe, Perry, and Randolph

Western Illinois Regional Council

309-837-2997

Counties Served: Hancock, Henderson, McDonough, Warren

Will County Center for Community Concerns

815-722-0722

County Served: Will

LOW INCOME HOME ENERGY ASSISTANCE PROGRAM

For many Illinois households, energy expenses can place severe and continuing stress on a family's budget. In some cases, the household may be forced to make difficult decisions, such as sacrificing certain necessities in order to pay their energy bills.

The **Low Income Home Energy Assistance Program (LIHEAP)** helps eligible low-income households pay for winter energy services.

LIHEAP provides a one-time benefit to eligible households for use towards energy costs. The benefit amount is based on four criteria: income, household size, fuel type, and geographic location.

WHO IS ELIGIBLE?

You may be eligible to receive assistance through **LIHEAP** if your household's combined gross income is at or below 150% of the Federal Poverty Guidelines.

Go to www.LIHEAPillinois.com for the current income guidelines. If you rent, and your heat and/or electric is included in the rent, then your rent must be greater than 30 percent of your income for 30 days prior to application date to be eligible to receive benefits.

HOW DOES IT WORK?

First Step: Application

Find your county's local agency that is listed in this brochure and contact them to apply for **LIHEAP**. If you are homebound, special accommodations can be made to assist you in applying.

The staff member who takes your application should help you to understand:

- The program requirements
- The type of assistance available
- Your rights under the program

When you apply for assistance, bring the following with you:

- Proof of gross income from all household members for the 30-day period prior to the application date
- A copy of your current heat and electric bills issued within the last 30 days (if you pay for your energy directly)
- A copy of your rental agreement (if your heating costs are included in your rent showing that utilities are included, monthly rental amount, and landlord contact information)
- Proof of Social Security numbers for all household members
- If receiving assistance from Illinois Department of Human Services, bring proof your household received cash assistance or other benefits, such as Medicaid or the Supplemental Nutrition Assistance Program.

Second Step: Notification

The agency you contact will determine your eligibility based on the information you provide and will notify you within 30 days of your completed application. If you are disconnected or in imminent threat of disconnection (within 7 days) your application will be prioritized.

Third Step: Payment

If you are eligible, the local agency will make the appropriate payment to your energy provider(s) on your behalf or, in some cases, directly to you.

OTHER TYPES OF ASSISTANCE

Reconnection Assistance – If your household is disconnected or has a disconnect notice (within 7 days of disconnection date) from an energy source needed for heating, or has a delivered fuel supplier that has refused to deliver to you, Reconnection Assistance may be available. However, it is only provided to households that have made an effort to maintain their energy services or who can pay a portion of the reconnection amount.

Furnace Assistance – If your household is LIHEAP eligible and your heating system is inoperable or determined to be unsafe by the fuel vendor, Furnace Assistance may be available.

PIPP – The Percentage of Income Payment Plan (PIPP) program is available for LIHEAP eligible households who are customers of one of the following utilities: Ameren Illinois, ComEd, Nicor Gas, and People Gas/North Shore Gas. Under PIPP, you will pay a percentage of your income, receive a monthly benefit towards your utility bill and, a pre-program balance reduction for every on-time payment you make.

QUESTIONS?

Call the local agency that serves your area or call the LIHEAP Hotline number **(877)411-9276**

“También Tenemos Este Folleto En Español”
Si tiene preguntas o necesita más información llame gratis a la línea de LIHEAP al **(877)411-9276**



Illinois
Department of Commerce
& Economic Opportunity
OFFICE OF COMMUNITY ASSISTANCE
JB Pritzker, Governor

communityassist@illinois.gov • liheapillinois.com

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ASSISTANCE
PROGRAM



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